



Workdry International leads the way in pump rental solutions, manufacturing, on-site water treatment, wastewater processing, and the prevention of waterborne pollution. We deliver high-quality products and services that consistently meet or exceed the expectations of our customers, stakeholders, and other interested parties.

**Leadership Commitment**

Quality is integral to everything we do. Our leadership team provide sufficient resources and effective communication to support the Quality Management System (QMS). Every employee is responsible for maintaining the highest standards in their role, ensuring the success of our QMS.

**Our Responsibilities:**

Workdry International is committed to:

**Continual Improvement:**

- Meeting the requirement of ISO9001, driving continual improvement and delivering the highest-quality products and services.
- Reviewing customer feedback to identify opportunities for continual improvement

**Objectives**

- Providing a framework for setting and reviewing measurable quality objectives that align with our strategic goals and direction.
- Maintaining and managing our infrastructure, systems, and resources to ensure they support operational excellence and the delivery of our company objectives.

**Customers & Stakeholders**

- Building strong partnerships with customers and stakeholders, founded on a clear understanding of their needs and a commitment to exceeding expectations.
- Monitoring and managing supplier and subcontractor performance to ensure they consistently meet our quality requirements.

**Performance Monitoring**

- Monitoring and evaluating performance through reviews and audits, using insights to improve processes and outcomes.

**Training and Competence:**

- We equip our employees with the knowledge and skills required to perform their duties competently and consistently in line with our processes, procedures, and compliance standards

**Legal and Customer Focus:**

- Complying with all relevant statutory, regulatory, and other applicable requirements.

**Employee Responsibilities:**

We expect all employees to:

- Take responsibility for the quality of their work and its impact on our customers and the business.
- Follow established processes, procedures, and work instructions to ensure consistency and compliance.
- Promptly report nonconformities or opportunities for continual improvement.
- Apply their training and competence to deliver work to the highest standards.
- Work collaboratively to meet customer requirements and enhance customer satisfaction.

**Communication and Review:**

This policy is available to all employees, contractors, and stakeholders via site notice boards, SharePoint, and the Workdry website. It is reviewed annually to ensure it continues to reflect our quality commitments and business objectives.