

Selwood Pump Sales & Manufacturing **WARRANTY STATEMENT**

Selwood Pump Sales & Manufacturing Limited (hereinafter referred to as "Selwood") hereby warrants that all equipment, machinery, components, accessories, parts, and items manufactured by Selwood or its affiliates (hereinafter collectively referred to as "Product(s)") are delivered free from defects in material and workmanship, subject to the terms and conditions outlined herein.

This warranty will expire at the earlier occurrence of the time periods or hours of operation, whichever comes first, as specified in the chart attached hereto. Should any nonconformity with this warranty be discovered within the applicable warranty period, Selwood, at its sole discretion, will provide a new part or a repaired part, in replacement of any part determined by Selwood, upon inspection during the warranty period, to be defective in material or workmanship. This warranty is limited to the repair or replacement of the defective part and does not cover the Product as a whole.

Repairs or replacements will be conducted during normal business hours at Selwood's designated place of business, or at the premises of an authorised Selwood distributor or other authorised service locations. Selwood may, at its sole discretion, elect to refund or credit the purchaser an amount equal to the price paid for the defective Product, minus a reasonable allowance for usage, in lieu of repairing or replacing the defective part. Selwood shall decide, at its sole discretion, whether to repair, replace, refund, or credit any defective Product. Consumables and wear items are expressly excluded from this warranty. It is also expressly understood that routine maintenance is excluded from this warranty.

This warranty is provided in accordance with the UK Consumer Rights Act 2015.

CONDITIONS OF WARRANTY

The warranty and any remedies provided herein are contingent upon the following: (a) Proper storage, installation, use, and maintenance of the Product, in accordance with the Product's instruction manuals; (b) The purchaser maintaining complete and accurate records of maintenance for the duration of the warranty period and providing Selwood with access to such records upon request for the purpose of processing warranty claims; (c) Any modifications or disassembly of the Product being authorised in writing by Selwood.

Failure to comply with any of the aforementioned conditions will render this warranty null and void.

COVERAGE

This warranty applies exclusively to the portable pumping equipment described herein, used in accordance with Selwood's operational guidelines for pumping non-corrosive liquids containing limited quantities of abrasive particles. This warranty is non-transferable and applies solely to the original purchaser.

To initiate a warranty claim, the purchaser must notify Selwood or an authorised Selwood distributor in writing within the warranty period. Selwood or its authorised distributor will then direct the purchaser to either: (a) Return the Product to the location where the purchaser took physical possession; (b) Deliver the Product to an authorised service centre; or (c) Make the Product available for inspection at the purchaser's location or another designated location.

The purchaser must provide proof of purchase, the date of purchase, and the serial and model numbers of the Product. The warranty claim process will not begin until this information has been received. Unless otherwise agreed in writing, the costs of de-installation and re-installation of the Product shall be borne by the purchaser.

EXCLUSIONS

This warranty shall not apply to defects arising from any of the following causes: (a) Negligence or intentional misconduct by the operator; (b) Accidental damage, including impact, improper handling, flooding, exposure to excessive heat or cold; (c) Use or operation of the Product not in accordance with Selwood's training or operation manuals, or operation outside of Selwood's performance specifications and pump ratings; (d) Failure to perform maintenance or service in accordance with Selwood's recommended schedules; (e) Improper installation (unless performed by Selwood) not in compliance with Selwood's specifications; (f) Unauthorised modifications, alterations or disassembly of the Product; (g) Improper load sizing (unless performed by Selwood); (h) Damage during transportation; or (i) Exposure to elements or circumstances beyond the control of the purchaser.

THIRD-PARTY PRODUCTS

Products sold by Selwood but not manufactured by Selwood or its affiliates, including but not limited to engines, alternators, tyres, batteries, electrical equipment, and hydraulic transmissions, shall carry only the warranty (if any) provided by the original manufacturer. Selwood does not provide any express or implied warranty on such third-party products.

USED PRODUCTS

All used Products are sold "as-is," without any warranty, express or implied, except for the implied warranty of title.

SERVICE WARRANTY

Services performed by Selwood in connection with the sale, installation, start-up, servicing, or repair of any Product are warranted to be performed in a workmanlike manner for a period of 30 days from the date of service. If any nonconformance with this service warranty is discovered within the 30-day period, Selwood will, at its sole discretion, re-perform the nonconforming service or provide a refund or credit. Selwood will determine which remedy (re-performance, refund, or credit) to apply.

LIMITATION OF WARRANTY

Repairs, replacements, or re-performance of services under this warranty shall not extend or renew the original warranty period. The warranty period for any replacement parts or re-performed services shall expire upon the conclusion of the original warranty period.

In the event that Selwood determines that no warrantable condition exists, the purchaser shall be responsible for the costs associated with diagnosis, labour, parts, and other related expenses, including shipping, transportation, and technician travel costs, unless Selwood, at its discretion, elects to bear such costs.

LIMITATION OF LIABILITY

Selwood's total liability for any warranty claim shall be limited to the price paid by the purchaser for the Product or service giving rise to the claim. In no event shall Selwood, its affiliates, subcontractors, employees, or agents be liable for any consequential, incidental, indirect, special, or punitive damages, including lost profits, lost revenue, downtime costs, or lost business, regardless of whether Selwood was advised of the possibility of such damages.

For information on how to make a warranty claim, or to arrange for authorised warranty repair, please contact the distributor from whom the Product was originally purchased or contact Selwood Pump Sales and Manufacturing Limited at +44 (0)2380 250137 or via email at warranty.claims@selwood.co.uk.

PRODUCT	WARRANTY PERIOD
Machines.	Selwood warrants its products against defects in workmanship and materials for a period of 24 months from date of dispatch, or after 2000 hours of use, whichever comes first. For parts not manufactured by Selwood, see Footnote below.
Pump Ends.	Selwood warrants its products against defects in workmanship and materials for a period of 24 months from date of dispatch, or after 2000 hours of use, whichever comes first. For parts not manufactured by Selwood, see Footnote below.
Accessories.	Selwood warrants its products against defects in workmanship and materials for a period of 6 months from date of dispatch, or after 1000 hours of use, whichever comes first. For parts not manufactured by Selwood, see Footnote below.
Spare Parts.	Selwood warrants its products against defects in workmanship and materials for a period of 3 months from date of dispatch, or after 500 hours of use, whichever comes first. For parts not manufactured by Selwood, see Footnote below.
<p>Note: Equipment/machinery/components/accessories/parts/items sold by Selwood but not manufactured by Selwood or an affiliate (including but not limited to a Product's engine, alternator, tyres, battery, carrier, electrical equipment, and hydraulic transmission, if applicable) are not warranted by Selwood and shall carry whatever warranty (if any) which the manufacturer has conveyed to Selwood to the extent it can be passed on to the purchaser. For assistance in locating the applicable manufacturer's warranty, you may contact Selwood's Technical Support via email at warranty.claims@selwood.co.uk. Engine manufacturers require that the engine must be registered with the engine manufacturer; it is the Product purchaser's responsibility to register the Product's engine with the engine manufacturer and to do so in a timely manner in accordance with the engine manufacturer's requirements.</p>	

Selwood Workshop Repair Warranty

Repair (other than warranty work). The repair must be by Selwood workshop only.	Genuine Selwood Parts replaced on the work order will be covered as described above under the Spare Parts heading. Non-genuine spare parts (if used) and labour are warranted for 30 days after repair by Selwood.
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Refurbishment

Refurbished Selwood-approved units (refurbished by Selwood and then installed by Selwood).	6 months from date of dispatch, or 1000 hours, whichever comes first.
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Consumables/wear items

Consumables/wear items (for example: wear plates, impellers, mechanical seals, hydraulic oil, grease, anti-freeze/coolant, filters, belts, fuel, lubricating oil, seals/seal kits, hoses, fittings, batteries, tyres, other parts that require replacement due to normal wear).	No warranty.
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Extended Warranty

An extended warranty may be offered for certain Products, at Selwood's option.	An extended warranty will only be in force if agreed upon in an applicable warranty document between Selwood and the purchaser.
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